



NCOA[®]

Non Commissioned Officers Association of the United States of America

Thank you for giving us the opportunity to serve you better. Please take a few minutes to tell us about your experience.

Date

Member Name (Optional)

Phone Number if you would like for one of our chapters to contact you:

What is/was your rank?

E-1 - E-3

E-4 - E-5

E6 - E7

E-8 - E9

Family Member

Other

What age group do you fall in?

18-28

28-40

40-50

50 and above

What is your branch of service?

Army

Navy

Air Force

Marine

Coast Guard

Space Force

Other _____

	0-10 Years	11-20 Years	21+ Years	Not a Member
How long have you been a member of NCOA?				

Why did you join NCOA? (select all that apply):

Saw an advertisement and sought out a representative

Was given a sales pitch at a table and offered rebates and discounts on a variety of things

You feel a passion to belong to an organization that promotes comradery and esprit de corps while also promoting the military

You are interested in your benefits and what impact the chapter has on them

You are looking for an organization to volunteer your time.

Other

Are you active with your chapter?

YES

NO

If you are not active with your chapter, is there anything that the chapter could do that you would be willing to help with?

I value these NCOA Programs

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
Legislative Advocacy					
Educational Discounts					
Community Service					
Discounts for services					
Comradery					
Support for Troops					
Nothing					

If there was one thing that NCOA could do to get your involvement, what would it be?



What organizations do you belong to? (Check all that apply)

- VFW
- VVA
- FRA
- Marine Corps League
- NCOA
- Other
- American Legion
- DAV
- AFSA
- AMVETS
- AUSA

Are you:

- Active Duty
- Separated before retirement
- National Guard
- Other
- Retired Military
- Family Member
- Reserve

How much time could you devote from your monthly schedule to an NCOA related project:?

1-5 hours

5-10 hours

a few hours a week

A weekend/part of a weekend/multiple weekends

How often do you check?

	I check everyday	I check weekly	I don't have an account
Email			
Facebook			
Twitter			

I prefer _____ as my primary form of communications. (fill in the blank, check all that apply)

email

Facebook

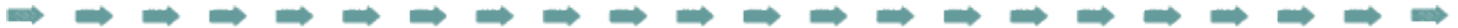
US Mail

Telephone

Twitter

In Person

Other



If you pull out your NCOA card and receive a discount somewhere, what are the top three places you would like to see discounts/rewards benefits:

Do you visit the NCOA web site? If yes, does it interest you/did you learn anything?

YES

NO

Comments:

Do you feel there is too much of a generation gap within the organization?

Yes

Somewhat

No

If you said Yes (or Somewhat), what ideas do you have to address this concern?

Please rate our web site (www.NCOAUSA.org):

	Very Unsatisfied	Unsatisfied	Neutral	Satisfied	Very Satisfied
Overall experience					
Quality of product					
Ease of use					
Was it of value					
Ability to meet needs					
Professionalism					
Communication					
Friendliness					

What can we do to increase your level of satisfaction?

If you had to give a one minute speech on what NCOA does and why it is important, could you do it off the top of your head?

What can the NCOA leadership do better to reach out to the force?